



# DSL SERVICE

**DSL is high-performance broadband with reliability your business can count on.**

DSL services provide download speeds up to 15 Mbps over a nationwide, multi-redundant private network that optimizes performance and security. DSL is an ideal broadband solution for small and medium-sized businesses that download large files or use the Internet extensively, as well as branch offices and remote workers.

We offer a variety of DSL service options to meet the unique needs of your business:

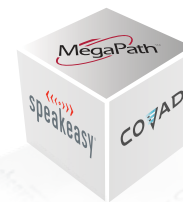
**LINESHARE ADSL.** Allows information to flow asymmetrically up to 6 Mbps/768 Kbps for quicker email delivery and file downloading.

**DEDICATED ADSL.** Gives you the speed, reliability and throughput of ADSL with speeds up to 15 Mbps/1 Mbps without phone service from a local phone company (dedicated line).

**SDSL.** A dedicated line service that offers a symmetrical data transfer rate, typically up to 1.5 Mbps with guaranteed 99.9% uptime and 24-hour Mean Time To Repair (MTTR).

**IDSL.** Integrated DSL enables businesses in isolated areas to get symmetrical speeds of 128-144 Kbps with uptime guarantees.

Depending on the service, we offer service level agreement (SLA) uptime guarantees as high as 99.9%. Each service is professionally installed by a skilled technician and comes with valuable free features, including fixed IP addresses so you can host your own website or email server and run a virtual private network (VPN).



## The New MegaPath

Triple-Strength Business Solutions

Speakeasy, Covad and MegaPath have combined to form one company serving small, medium and enterprise businesses nationwide.

## BENEFITS AT A GLANCE

### Speed You Need.

Choice of options to suit your business needs and budget, with download speeds up to 15 Mbps.

### High-Performance Network.

Carefully managed nationwide network infrastructure for optimal performance, privacy, and security.

### SLA Guarantees.

Service level agreement (SLA) uptime guarantees as high as 99.9%, depending on the service.

### Included Extras.

Free value-added options, including static IP addresses, email accounts, and web hosting.

### 24/7/365 Support.

Our experienced agents are always on call to own any issue from start to resolution.

 **Get Started Now.** Call us to learn more. Call **800.931.9742**

“With our time-sensitive production schedule and the enormous files we handle, we need the reliability our Dedicated ADSL connection delivers. It's a good value for the money, and you can't beat the customer service.”

- Robert Khoo, President of Operations and Business Development, Penny Arcade

**Get Started Now.**  
Call today to learn more.

**800.931.9742**

**The New  
MegaPath Advantage**

Covad, Speakeasy, and MegaPath have united as one company. Here's what that means for your business:

**End-to-End Nationwide Infrastructure.**

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

**Complete Service Portfolio.**

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

**Unbeatable Experience.**

We've been serving businesses with innovative communications services for 16 years.

**Superior Customer Support.**

Our friendly technical experts respond quickly and efficiently 24/7/365.

	LINESHARE ADSL	DEDICATED ADSL	SDSL	IDSL
Speed Down/Up in Mbps	1.5 / .128 1.5 / .384 1.5 / .768 3.0 / .384 3.0 / .768 6.0 / .768	1.5 / .384 1.5 / .768 3.0 / .384 3.0 / .768 6.0 / .768 8.0 / 1.0 10.0 / 1.0 15.0 / 1.0	.208 / .208 .416 / .416 .784 / .784 1.0 / 1.0 1.5 / 1.5	.128 - .144
Service Level Agreement (SLA) Guarantees	None, best effort service	99% uptime 36-hour mean time-to-repair	80% of advertised speed 99.9% uptime 24 hour time-to-repair	80% of advertised speed 99.9% uptime 24 hour time-to-repair
IP Addresses	Bridged connection with up to 8 static IPs Limited to 10 IPs total	Bridged connection with up to 8 static IPs Limited to 10 IPs total	Bridged connection with up to 8 static IPs Limited to 10 IPs total	Bridged connection with up to 8 static IPs Limited to 10 IPs total
Phone Service Required?	Yes	No	No	No
24/7/365 Live Support	Yes	Yes	Yes	Yes
Online Account Management	Yes	Yes	Yes	Yes
30-day Satisfaction Guarantee	Yes	Yes	Yes	Yes

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