

# Colocation services



## Colocation: Same Footprint, More Power

*Business is booming. Your application usage is through the roof and your customers can't get enough of your product. Everything seems to be humming along. But behind the scenes, your infrastructure is pushing maximum density. You don't have the space for additional equipment. Climbing utility bills and a non-redundant system are pushing you to your breaking point. How do you meet your customers' demands without disrupting your service? Do you add on to your current space, continue to risk network outages or move everything to a larger facility?*

### The Internap Solution

Using scalable power, our premium Colocation facilities allow you to increase power density and performance as needed, all while retaining your existing footprint. No more moving equipment every time you add more power. No more buying extra square footage that you might not need for years. Our solution provides a better, more efficient use of power and cooling so you don't have to expand your physical space.

### The Internap Difference

Designed with the future in mind, our premium data centers sit on the edge of the most robust network backbone available. Our secure SAS 70 Type-II facilities, conveniently located in major metropolitan areas, feature N+1 redundancy for both power and cooling, maximizing your network availability. Backed by unsurpassed customer service, our facilities include state-of-the-art technology. In fact, 40% of our data center infrastructure has been constructed within the last three years. In 2010, we offered five 9's of uptime availability for our Colocation and Performance IP™ solutions.

Our carrier-class data centers include network-based route optimization services, as well as the support, security and colocation services you expect. When combined with our industry-leading Service Level Agreements (SLAs), our Colocation solution has no equal.

Our Colocation service enables you to focus on core competencies while our experts get you up and running with the flip of a switch. Our engineers go above and beyond by proactively monitoring your network and assisting you with every technical issue—not just the most critical ones.

Contact us to learn how Internap can solve your IT challenges by enabling you to focus on your core business, improve service levels and lower the cost of IT operations.

### Colocation Benefits

- **Scalable power** results in lower costs by providing **efficient power and cooling**, without expanding your physical space.
- More than 600,000 net sellable square feet of capacity which provides **flexible space built to suit any need**.
- **Enhanced carrier-neutral connectivity** seamlessly integrates with our Performance IP™ service delivering the **strength of multiple carriers** and the patented intelligent routing of our Managed Internet Route Optimizer™ (MIRO) technology.
- **Speed to market** by using a modular approach, we are able to maintain sufficient inventory reserve to complete **build-outs in less time** than smaller colocation providers.
- Industry-leading **SLA supports 100% uptime**, maximizing performance, availability and reliability.
- **Innovative green technology** solutions utilize best practices to **minimize energy consumption**.

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## Colocation Features

**Fully Redundant Power.** We offer Power Distribution Unit diversity, independent AC systems, battery back-up, uninterruptible power supply (UPS) and on-site generators with guaranteed fuel contracts. Additionally, N+1 design enables uninterrupted service by safeguarding against equipment failure.

**Scalable Infrastructure.** Our scalable, high density infrastructure enables you to increase power requirements and performance as your business grows, without increasing your footprint or moving equipment.

**Efficient Cooling.** We employ a true Hot Aisle/Cold Aisle IT floor configuration, which reduces air mixing and helps us maintain cooler temperatures on the intake side of your equipment. Many of our facilities offer Air Economizers to improve cooling efficiency and ultrasonic humidification, thereby maintaining a static-free computing environment. All of this adds up to an SLA that is compliant with the American Society of Heating, Refrigeration and Air-Conditioning Engineers (ASHRAE) guidelines.

**Remote Hands Service.** We provide on-site technicians who perform diverse tasks at your request, including equipment server reboots, circuit testing, cable and card replacements and regular exchange of backup tapes or other removable media. Around-the-clock Remote Hands service is available at all our data centers.

**Advanced Fire Protection.** We offer the most advanced fire detection systems to deliver early-warning smoke detection, including ceiling-mounted and under-floor smoke detection systems, standard smoke detectors and VESDA systems.

**Speed to Market.** We use a modular approach and maintain sufficient inventory reserve to complete our build-outs in less time than smaller colocation providers.

**Security – Beyond the Guard.** We provide 24/7 manned facilities with a host of security features designed to keep your business information safe and sound. We control ingress and egress using electronic keycards with pin codes, mantraps and biometric scanners. All cabinets, cages and suites are locked and CCTV monitors activity within each facility.

**Home-Away-From-Home Environment.** With tech rooms, customer lounges, conference rooms, storage and office areas, you have the flexibility to do business your way.

## Why Internap?

Since 1996, thousands of customers have trusted Internap to provide high-performance IT infrastructure services that enable them to focus on their core business, improve service levels and lower the cost of IT operations. Internap's colocation, connectivity, managed hosting and cloud solutions are differentiated by unparalleled levels of performance, availability and support.

For more information, visit [www.internap.com](http://www.internap.com).



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