



IP SERVICES

Level 3® IP Services combine superior performance with world-class global Internet reach and scalability. We own and operate one of the world's largest IP backbones, enabling us to offer customers best-in-class service, even for standard requirements. From low to high speeds, our IP services are designed to deliver maximum performance in virtually any location.

*"Level 3's IP network... is over 10 percent larger than the next competitor – which provides customers with greater reach and more efficient delivery of network traffic."*

--Renesys, 2010

## Level 3 Dedicated Internet Access Service Internet Access with Advantages

Your Internet solution should be hardworking, reliable and designed to grow with your business. Level 3® Dedicated Internet Access (DIA) service gives our customers a link to one of the world's largest and most connected Internet backbones. This service is designed to fit the diverse requirements of businesses that demand high-performance access to the global Internet marketplace. By combining our ability to scale with our extensive network reach, our customers receive a premium DIA service that ensures their critical applications will remain up and running.

### Business Solutions

- **Fast Global Reach:** Level 3 owns and operates one of the largest IP networks in the industry, meaning your business can connect to more places through a single provider.
- **Reliable Network Connectivity:** The redundant, self-healing design of our local and long-haul network enables Level 3 to offer on-net customers industry-leading Service Level Agreements (SLAs).
- **Optimized Service:** By pairing your DIA service with Level 3® Managed Services, you can have efficient, turnkey router and network management, including equipment fulfillment, staging, installation, configuration monitoring, maintenance and management.
- **Only Pay For What You Need:** Level 3 offers flexible billing options that are suited to your business needs, including fixed/flat, CDR/burstable, and aggregate billing.
- **Handle Business Growth:** Our high-performance, scalable network can easily accommodate your current and future traffic.

## Technical Features / Capabilities

- TDM transport ranging from DS-1 through full-port OC-48
- Ethernet transport ranging from fractional 10/100 through full-port Gigabit Ethernet
- Granularity of service profiles: full-port and fractional
- Primary and secondary authoritative domain name service
- High-performance DNS resolution
- Static IP allocation
- Access to the web-based customer Portal — provides utilization reporting, service requests and electronic bill pay options
- 24-hour Internet service technical support
- 24-hour network monitoring and management
- Optional Level 3® Managed Router service

## Why Choose Level 3 for Dedicated Internet Access service?

- Extensive IP Connectivity: Our network is one of the most highly connected Internet backbones in the world — 60 percent of all traffic that originates on the Level 3 IP network stays on-net.
- Highly experienced and responsive 24 x 7 network and security operations support teams
- Industry-awarded Tier 1 Internet backbone

### ABOUT LEVEL 3

As a leading international provider of fiber-based communications services, we are dedicated to helping our customers keep pace with the demands of an increasingly networked world.

We couple a broad service portfolio with one of the world's most scalable end-to-end networks to deliver a set of solutions built for the 21st century.

To find out how Level 3 can be your single-provider solution for all of your business needs, contact us today:

1.877.2LEVEL3

[info@level3.com](mailto:info@level3.com)

[www.level3.com](http://www.level3.com)