



Level 3® Voice Services mix and match the best of proven, new technology (VoIP) with legacy voice technologies (TDM), applied ubiquitously across the United States. We own and operate one of the largest voice networks in the U.S., enabling competitive cost structures and new, efficient ways of managing voice traffic.

Level 3 TDM Service

The Right Solution Today, The Right Partner for Tomorrow

Business communications should be as simple as picking up your desk phone, but advanced enough to meet flexible bandwidth needs for a variety of simultaneous voice, data and video communications. Local voice from Level 3 offers you a reliable, easy-to-use voice service delivered over Level 3's nationwide network. Local voice provides local access service for Primary Branch Exchanges (PBXs) and may be customized to meet specific subscriber requirements. Level 3 offers two products in TDM local voice: the ISDN PRI® and Digital Trunking® services. When you are ready to flip to SIP, Level 3 offers the flexibility to combine TDM and SIP voice solutions and migrate at your own pace.

Business Solutions

- **Clear, Reliable High-Speed Communications:** Level 3 ensures a high level of network performance for customers through our own diverse, facilities-based network. Level 3 offers world-class operations, disaster recovery options and high availability, with proven SLAs of 99.9 percent.
- **Nationwide Coverage:** Level 3 has one of the largest U.S. voice footprints in the industry, enabling you to reach more office locations nationwide with a single provider.
- **The Right Price:** Level 3 has one of the most interconnected voice networks in the country. The efficiency and scale of our network translates to highly competitive prices for your business.
- **Proven Network Management:** We offer 24 x 7 network management and monitoring through the Level 3 Network Operations Center (NOC), as well as toll-free access to a single point of customer service for unified support across voice technologies.
- **Migration to SIP:** Level 3 offers a full suite of voice services to allow flexibility in technology and transition to our industry-leading, IP-based services.

Level 3 provides voice services to more than 30 percent of the 2009 Fortune 500.

Technical Features / Capabilities

ISDN PRI

- Inbound and outbound local calling with over 23 voice paths and one common signaling (call control) path
- Caller ID Name (CNAM) and blocking
- Call transfer capabilities
- Bundle multiple PRIs into a single ISDN trunk group and increase call channel capacity (NFAS)

Digital Trunking

- 24 voice paths, each with a signaling channel

ISDN PRI and Digital Trunking Services

- Provides access to competitively priced long-distance and toll-free services
- Measured or flat-rate local calling: The Local Calling Area mirrors the dominant LEC
- 911, Operator Services and Directory Assistance
- Inbound Redirect for disaster recovery: In the event of an outage, calls are automatically rerouted to a predetermined alternative location
- DID Numbers: Local Number Porting (LNP) and new Telephone Number (TN) assignment

- Long-distance account codes
- Hunting: Uniform or sequential
- Access via DS-1/T1, multiple DS-1s or a DS-3

Why Choose Level 3 for TDM Service?

- A national footprint with 116 U.S. markets in all 50 states.
- A comprehensive suite of voice services and features including Local, Long-Distance and SIP Trunking services.
- A proven track record and experience in providing voice solutions to some of the world's most sophisticated customers.
- Level 3's voice network carries nearly 8 billion minutes per month, processing more than 80 million calls every day.
- With a network built for the future of voice technology, we offer efficiencies that translate into savings over traditional voice providers.

ABOUT LEVEL 3

As a leading international provider of fiber-based communications services, we are dedicated to helping our customers keep pace with the demands of an increasingly networked world.

We couple a broad service portfolio with one of the world's most scalable end-to-end networks to deliver a set of solutions built for the 21st century.

To find out how Level 3 can be your single-provider solution for all of your business needs, contact us today:

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