



NetSolutions[®] Product Portfolio



A Single, Reliable Source for Your Voice and Data Needs



It doesn't matter what kind of business you're in, what products you sell, or what service you provide – you simply can't afford to take chances with communications. And, despite what they say, few providers can actually deliver on the promise of best-in-class voice and data solutions coupled with confident network reliability and attentive service.

Inter-Tel can...we've been doing it for more than 35 years.

Inter-Tel Network Services offers a breakthrough model for providing businesses enhanced local, long distance, data, Wide Area Network (WAN), Internet connectivity and complete managed services. Through our industry-leading NetSolutions portfolio of Tier One, regional, national and international telecommunications services, Inter-Tel delivers powerful solutions that easily meet business requirements, surpassing any and all technical and geographic boundaries.

What's more, Inter-Tel Network Services' ability to provide a comprehensive, single source for all your communication needs means you're left to focus on one thing...your business success.





Tier One, Carrier-Neutral Network Solutions

Asynchronous Transfer Mode (ATM) Services

ATM provides high speed, reliability and security for data, video, voice and Internet communications keeping you connected, both domestically and internationally. Additionally, ATM allows you to consolidate different applications on a unified network platform that can achieve efficiencies related to the customer premise equipment, network requirements and administration of your communications services while allowing scalability from the T-1 to the optical carrier level.

Audioconferencing

NetSolutions offers a variety of audio conferencing options that enable fast, flexible communications—saving time and increasing productivity. In addition, a wide range of features is available to customize your conference experience with operator assistance or recording and archiving services. What's more, NetSolutions Audioconferencing solutions provide maximum flexibility with no capital investment on your part.



Solutions

- ATM Services
- Audioconferencing
- Broadband Services
- Data Services
- Dedicated Long Distance
- DigitaLink Local T-1 Services
- DSL Services
- E-mail-Hosted
- Fiber Optic Networks
- Flexible T-1
- Frame Relay
- Iemail
- Intelligent Network Operations Center
- ISDN Services
- International Services
- Internet Access
- Local Services
- Managed Firewall
- MPLS Virtual Private Network (VPN)
- Network Management & Monitoring
- Primary Rate ISDN
- Private Line
- Single Line ISDN
- Switched Long Distance
- T-1 Services
- Toll Free Services
- Travel Cards
- Videoconferencing
- Virtual Private Networks
- Voice Services
- Web Conferencing





Broadband

Inter-Tel NetSolutions offers various connectivity technologies, including digital subscriber line (DSL) services, T-1 Internet access and fiber optic solutions, that can help your company reduce costs, boost productivity and increase worker efficiency with broadband Internet access. Our carrier-neutral approach to providing Tier One communications services ensures that your company will have access to multiple connectivity options at competitive prices.

Data Services

Inter-Tel Network Services offers a complete suite of data services that include dedicated access, local access, dial up services, private networking and point-to-point networking. Services are available through a variety of transport options, including asynchronous transfer mode (ATM) services, digital subscriber line (DSL), frame relay, Internet access, private line and Virtual Private Network (VPN) services to support your domestic and international data communications needs.

Dedicated Long Distance

For corporate headquarters, call centers and other enterprises with large volumes of long distance calls, NetSolutions offers Dedicated Long Distance Service. By utilizing dedicated T-1 level and above access facilities connecting directly to the Tier One provider network, your company is able to bypass the Local Exchange Carrier network thus achieving significantly lower costs per call while expanding your communications ability.

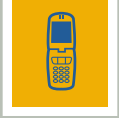
DigitaLink Local T-1 Services

DigitaLink Local Services—available in select markets—allow you to connect your phone system directly to the local telecommunications network central office over a T-1 connection. DigitaLink services feature direct inward dial and direct outward dial functions allowing you to intelligently route calls without the need for internal operator assistance or intervention. Simply assign specific external phone numbers to internal extensions in order to improve call handling and increase productivity.

Digital Subscriber Line (DSL) Services

DSL Services allow you to transfer large files quickly and easily while providing a reliable, always on, Internet connection. DSL Services provide a high-capacity, high-performance dedicated digital information channel designed for Internet connectivity at up to 1.544 megabytes per second. Smaller enterprises and remote locations can take advantage of the higher speeds available without the additional expense in both network connectivity and customer premise equipment associated with traditional T-1 services.





E-mail-Hosted

NetSolutions offers hosted e-mail solutions for all sizes of enterprise customer. Hosted solutions ensure that key communications are received regardless of the specific site's network connectivity conditions. E-mail solutions can be deployed using both Internet message access protocol (IMAP) and post office protocol (POP) 3 access and services that include Web mail access through any Internet connection.

Fiber Optic Networks

For large enterprises and businesses requiring connectivity at the DS-3 level and above, NetSolutions offers comprehensive design, implementation, coordination, monitoring and maintenance of fiber optic networks. Fiber optic networks enable real-time disaster recovery and business continuity, including options for alternate route protection and backbone redundancy. The Tier One, carrier-neutral nature of NetSolutions' service offerings allows the highest level of network flexibility and reliability available.



Flexible T-1

Flexible T-1 Solutions from NetSolutions allow you to combine dedicated long distance, dedicated Internet access and/or frame relay over a single T-1 to achieve improved economy by fully utilizing the transport services and customizing the bandwidth requirements to your unique needs. NetSolutions Flexible T-1 offers the highest degree of flexibility while achieving economies of scale that reduce your out-of-pocket costs and improve your efficiency.

Frame Relay

Frame Relay combines the dedicated speed and security of a private line with the reliability, flexibility and scalability of a high-speed network. It allows your geographically dispersed locations to exchange Internet, data, image and voice communications and enables hosted computing applications to perform at a high degree of efficiency and reliability. With optional Network Monitoring & Management services, you can be assured of both a reliable communications solution and a conveniently maintainable network topology.





Imail

Imail is an enhanced hosted e-mail solution that includes rigorous antivirus capabilities that are both affordable and reliable. Imail provides protection against viruses, worms and Trojan horses that are often hidden in e-mails making them difficult for firewalls to detect. In addition, Imail provides spam filtering and quarantines all potential spam email based on user-defined variables. Imail instantaneously notifies the user of virus detection in order to keep dangerous viruses from crippling your corporate communications.

Intelligent Network Operations Center (INOC)

The NetSolutions INOC is a powerful resource to track key performance metrics across multiple transport options including digital subscriber line (DSL), broadband Internet, frame relay, private line and Virtual Private Networks (VPN). In addition, NetSolutions utilizes the INOC to provide real-time responses to any potential network trouble or outages. INOC can also be used to monitor devices on your enterprise local area network (LAN) as well as Wide Area Network (WAN) including hubs, switches, servers, printers and PCs.

Integrated Services Digital Network (ISDN) Services

Send any combination of voice, image, video or data across town or around the world. NetSolutions offers two versions of ISDN long distance service, Primary Rate Interface (T-1 level) and Basic Rate Interface (BRI) (single line services). Based on international communications standards, ISDN technologies allow you to have fast, flexible, highly reliable and digitally clear communications services. BRI services use standard phone lines and advanced digital technology to move data at significantly higher speeds than traditional phone lines allow.

International Services

Connect workers across borders and continents with NetSolutions International Services. Various data technologies can be used to connect remote offices worldwide to a Wide Area Network (WAN) including Internet access, frame relay, private line and Virtual Private Network (VPN) Service. In addition, our optional Network Management and Monitoring Services can give you access to the Intelligent Network Operations Center (INOC) to monitor your global network in a real-time environment and improve network up time and reliability.





Internet Access

Inter-Tel Internet Access Solutions can make connectivity headaches a thing of the past. By providing digital subscriber line (DSL), T-1 and broadband Internet connectivity, NetSolutions has a wide range of options for your enterprise. NetSolutions' service level agreements back up our connectivity claims while industry-leading service and carrier-neutral, Tier One offerings ensure fast, reliable and affordable high-speed Internet access services.

Local Services

In select markets, Inter-Tel NetSolutions offers Local Services including Primary Rate Interface (PRI) T-1 and DigitalLink T-1. PRI is a reliable, digital solution that connects your private branch exchange (PBX) to the serving central office and can provide precision timing for call accounting software and call center applications with better quality transmission than traditional analog service. Both DigitalLink and PRI services allow callers to direct dial employees within your organization to eliminate call handling times and increase productivity.

Managed Firewall

Inter-Tel's Managed Firewall offerings are tiered to meet the performance and perimeter security needs of small, medium and large enterprises. All Managed Firewall solutions package industry-leading firewall/Virtual Private Network (VPN) technology with cost-efficient, 24/7/365 administration, monitoring, management and reporting. Managed Firewall solutions deliver around-the-clock protection from hackers, security threats and unwelcome visitors.

Multi Protocol Label Switching (MPLS) Virtual Private Network (VPN)

Virtual Private Networks provide a secure, scalable wide area network (WAN) communications technology designed to increase network performance and flexibility while controlling costs and network management resources. MPLS VPN allows end users to prioritize VoIP, video and other mission-critical enterprise applications over their data network by designating different Classes of Service (CoS) for real-time and interactive data communications. At the same time, a lower priority may be assigned to applications which do not have the same performance requirements, all over the same network infrastructure. MPLS Service Level Agreements (SLAs) provide the highest level of customer guarantees to meet the performance requirements of today's leading WAN applications. NetSolutions MPLS VPN combined with the INOC network monitoring and management service gives customers the highest level of managed network services performance and convenience available in today's competitive marketplace.





Network Management & Monitoring

Inter-Tel's Managed Network Services employs state-of-the-art network technology and tools to ensure that your network is performing at optimal levels. Our highly skilled staff provides 24/7/365 proactive monitoring and management to identify issues before they impede your connectivity and resolve out-of-service issues quickly to increase your network up time and reliability. For a low monthly fee, our team will provide your firm access to our Intelligent Network Operations Center (INOC) Web portal that provides real-time reporting for the circuits, routers and other components of your Wide Area Network (WAN) and Local Area Network (LAN).

Primary Rate Integrated Services Digital Network (ISDN)

Primary Rate Service is a digital network connection that allows you to transmit voice, data, video and images—separately or simultaneously—over standard T-1s or fiber optic circuits via a standard interface. NetSolutions long distance PRI solutions allow you significant costs benefits by bypassing the Local Exchange Carrier network and directly connecting with the carrier backbone. Our local PRI services—available in limited areas—provide a direct connection to your local serving office and the ability for outside callers to direct dial internal employees while bypassing the receptionist or central call handling function improving your operating efficiency.

Private Line

Inter-Tel Network Services offers Private Line services that protect your critical business traffic and provide exceptional reliability and accessibility. Private Line gives you the peace of mind that your internal business traffic is transmitted quickly and securely via an end-to-end private connection. This dedicated point-to-point connection ensures that your communications network is closed to any outside traffic or security risks, and that the maximum bandwidth is available between the connected endpoints.

Single Line Integrated Services Digital Network (ISDN)

Single Line ISDN uses advanced digital technology to move data at significantly higher speeds than standard phone lines by allowing multiple communications to travel simultaneously on a single line. The basic rate interface (BRI) service is commonly used in videoconferencing and other dial up data applications. NetSolutions BRI ISDN long distance services provide a cost-effective solution for connecting locations in an on-demand dial up environment without the fixed costs associated with dedicated, always on services.





Switched Long Distance

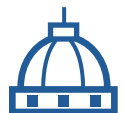
For small offices, stores, branch offices and other locations with low to moderate long distance volume, Inter-Tel Network Services offers Switched Long Distance Service. No special equipment is needed—just regular telephone lines and telephones, faxes or modems. You can use the same lines you have in place from your local telephone company to make or receive long distance calls. This solution requires no additional network infrastructure, equipment or fixed costs associated with other communications solutions.

T-1

Inter-Tel Network Services T-1 gives you a private, secure and direct voice and data connection of up to 1.544 megabytes per second to other offices, locations or the Internet depending on your choice of configuration. T-1 solutions available from NetSolutions include dedicated long distance, dynamic T-1, flexible T-1, frame relay, Internet access, primary rate interface (PRI) ISDN, private line and Virtual Private Network (VPN) services. Channels can be allocated per your business needs providing optimum reliability and scalability.

Toll Free Services

Inter-Tel Network Services' Toll Free Service offers a powerful set of enhanced features including time of day routing, day of week routing, area code routing, percent allocation routing over alternate carrier backbones and other call origination, termination and routing features. Plus, NetSolutions offers International Toll Free Services that allow toll free calls to originate from a multitude of global locations utilizing a unique international toll free number for each area and offering switched and dedicated termination to any location in the continental United States.





Travel Cards

Provide Inter-Tel Network Services travel cards for employees who need full-featured and economical “out-of-office” calling power. Travel cards offer world-class productivity features for travelers, mobile employees or staff working from home or remote offices. You'll enjoy attractive rates for calls within the U.S., as well as calls from the U.S. to other countries or international calls. NetSolutions travel cards are a great mobile connectivity option and feature powerful tools for managing time and money when traveling for work or pleasure.

Videoconferencing

Host broadcast seminars, meet with satellite offices, hold live press conferences, stream recorded content and do business in new and creative ways with Inter-Tel Network Services Videoconferencing. Connect using either Basic Rate Interface ISDN long distance services or Primary Rate Interface ISDN services from NetSolutions. These two connectivity tools allow your enterprise to save on travel expenses and maximize employee productivity by enabling face-to-face meetings between geographically dispersed offices.

Virtual Private Networks (VPN)

Virtual Private Network Service (VPN) from NetSolutions is a suite of cost-effective, Wide Area Network (WAN) and security solutions for businesses of all sizes offered by NetSolutions. It lets you configure high-performance, site-to-site, remote access and intranet/extranet solutions in a secure, standards-based environment, while combining the cost efficiencies of broadband Internet, the security of private line networks and the multipoint capabilities of frame relay networks. Security options include both premise-based and network-based firewalls to help protect mission critical corporate resources. Combining VPN with the Intelligent Network Operations Center (INOC) gives you the most manageable, comprehensive and user-friendly WAN solution available for your multi-location enterprise today.





Voice Services

Inter-Tel Voice Services can deliver communication solutions offering flexibility and dependability to enhance the efficiency and overall effectiveness of your business communications. Voice Services include dedicated and switched long distance, primary rate interface (PRI), local PRI, DigitaLink local services, audioconferencing and Voice over Internet Protocol (VoIP).

Web Conferencing

Web Conferencing lets you broadcast your conference live to an unlimited number of geographically dispersed participants using the Internet, while delivering a rich visual presentation. You can maximize the flow of information via the Internet in conjunction with traditional audioconferencing services or with Voice over Internet Protocol (VoIP) audio included over the same connection with certain services. NetSolutions offers three different options which can all be billed to the end user on a master account eliminating the need for multiple invoices from various providers.

**Call today for a FREE Voice
and Data Network Analysis.
602-253-6004 or 800-894-7026
www.inter-tel.com**





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