



XO[®] IP FLEX

Simplify the management of your voice and data communication services with the integrated, award-winning Voice over IP services bundle from XO Communications.

Benefits

- **Lower Total Cost of Ownership**—extend the life of your existing phones, hybrid key system or PBXs and get the benefits of VoIP without having to buy new equipment
- **Connect locations across town or nationwide**—over the XO nationwide IP network, and get unlimited, free local and site-to-site calling among IP Flex locations
- **Flexible bandwidth options**—scale to your needs with bandwidth options ranging from 1.5 Mbps to 10 Mbps
- **Unprecedented Value**—with your choice of long distance calling plans, exceptional features at no extra cost, Internet Access and web hosting in one package
- **Optional Unified Communications and Business Continuity features**—for voice and data applications
- **Convenient Online Feature Management**—that allow group administrators to easily configure voice settings through a secure, web-based portal.

XO IP Flex is a converged VoIP solution that helps businesses extend the life of their existing PBXs, take advantage of the benefits of VoIP communications and connect many disparate locations and systems. The simple bundle contains a complete package of communications services for businesses, including local and long distance voice, Internet, web hosting, the XO Anywhere package for unified communications, and business continuity features for voice and data. It is all consolidated on one invoice from a single provider, and is available for a low, flat monthly rate.*

Advantages of Integrating Voice and Data Networks

Managing voice and data needs as well as multiple communication providers can be a challenge for businesses with multiple offices in major metro areas. XO Communications enables voice traffic to travel over the same network as data traffic using the XO nationwide IP network.

Extensive Nationwide Availability

Multi-location businesses, such as retail and restaurant chains and financial services companies, can benefit significantly by using a single, nationwide provider to connect all locations with XO IP Flex service. With a VoIP footprint in all 50 states and 2,700 cities nationwide, XO Communications offers business-class VoIP in more markets than most other communications service providers.

Benefits and features of XO IP Flex Include:

- A choice of long distance calling plans that reduce voice communication expenses with unlimited, free site-to-site calling among your IP Flex locations
- Dynamic Bandwidth Allocation to give priority to voice traffic for maximum call quality, and permit the full use of the circuit for data whenever voice lines are not in use
- A standard package of more than 25 popular calling features
- Your choice of long distance plan
- No charge for additional lines within the selected speed, with up to 48 phone lines or 72 voice grade equivalents
- Interoperability with your existing systems so there is no new equipment to purchase
- Voice and Data over a single, private IP circuit separate from the public Internet
- Group Administrator Online Feature Management through a secure, web-based portal

Unified Communications

With the powerful XO Anywhere optional feature, regardless of where your employees are working from, they can present a professional appearance as if they were in the office.

XO Anywhere simplifies communications with a single IP Flex number to help customers and co-workers find you and ensure you never again miss an important call. XO Anywhere comes with an easy-to-use, web-based toolbar that allows you to manage your phone features in real time.

Standard Features

Every XO IP Flex package includes:**

- Unlimited Local Calling
- Unlimited Site-to-Site Calling***
- One Toll Free number
- A choice of calling plans
- Dedicated Internet Access
- Dynamic Bandwidth Allocation
- Visual Voicemail
- Web Basics Hosting with Junk Mail & Virus Filtering
- Call Forwarding
- 3-Way Calling
- Call Hold, Pick Up and Transfer
- Caller ID Name, Number or Line Block
- Call Return
- Call Waiting
- Last Number Redial
- Do Not Disturb
- Hunt Groups (sequential, circular, uniform, simultaneous)
- Inbound Call Routing
- Call Acceptance and Rejection options
- Direct Inward Dialing extensions (DIDs)
- Direct Outward Dialing (DOD) and 2-way DID trunks

Optional Features include everything from the XO Anywhere package for unified communications, Auto Attendant, Business Call Center, Conferencing Services, Business Continuity features, and more.

Business Continuity

The optional **Automatic Call Routing** feature provides voice failover that automatically redirects an incoming call to an alternate number or another dedicated phone number, in the event of an unforeseen interruption in service. This helps businesses continue to communicate during an unforeseen outage and manage optimal performance and uptime.

For point-of-sale and other critical data applications, take advantage of the XO **Wireless Backup** option. This feature helps you maintain 100% data uptime with automatic failover and restoration of network connections, using a separate carrier, separate technology and separate network for true resiliency. Gain exceptional coverage and speeds of a leading 3G mobile broadband carrier; as well as modem management and monitoring at an affordable cost.

More Optional Applications

Auto Attendant provides businesses with a powerful and flexible tool to field inbound calls and deliver them to the intended destination. Reach the auto attendant by dialing an associated phone number or an extension. Once connected to the Auto Attendant, a greeting is played that provides a menu of options to complete call routing.

Voice Virtual Private Network enables multi-location businesses to configure abbreviated dial plans for on-net call routing. Your designated group administrator builds the dial plans in Online Feature Management and can add subsequent

locations as your business grows. Users within an enterprise can call each other by dialing the appropriate location code and extension.

Business Call Center offers the routing capabilities of Hunt Groups service, plus provides sophisticated call-handling features like queuing and music on hold. This feature helps businesses establish technical assistance lines, customer support numbers, or order-taking centers.

Enjoy the Cost-Saving and Productivity Benefits of VoIP

XO Communications is the leading VoIP and SIP Trunking provider with the largest market share of the VoIP access services market and the largest number of end users: 1 million business VoIP users. Take advantage of all that XO IP Flex has to offer: quality of service, greater productivity, easier budgeting, predictable savings, flexibility, convenience and personalized service.

About XO Communications

XO Communications, a subsidiary of XO Holdings, Inc. (OTCBB: XOHO), is a leading nationwide provider of advanced communications services and solutions for businesses, enterprises, government, carriers and service providers.

XO customers include more than half of the Fortune 500, in addition to leading cable companies, carriers, content providers and mobile network operators. Utilizing its unique combination of high-capacity nationwide and metro networks and broadband wireless capabilities, XO offers customers a broad range of managed voice, data and IP services with proven performance, scalability and value in more than 75 metropolitan markets across the United States.



For more information, call your XO sales representative, visit www.xo.com or call: **866.349.0134**

