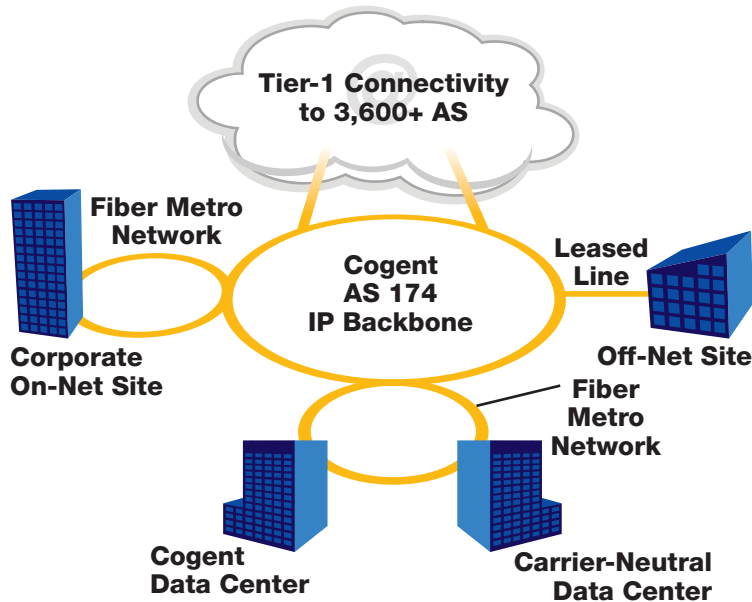


# Connect with Cogent

## And Anything is Possible...

### Cogent's All-Optical IP Network



#### Industry Leading Service Level Agreement (SLA)

Cogent offers one of the most competitive SLAs in the industry:

Global Network Availability	100%
Packet Loss	<0.1%
Latency	
Europe	<35ms
North America	<45ms
Transatlantic	<85ms
Installation Guarantee	<17 days
Interfaces	
FastE	100 Mbps
GigE	200 - 1,000 Mbps
10 GigE	1,000 - 10,000 Mbps
Fiber500	500 Kbps

#### Customer Support

Available 24x7x365  
Global NOC in Washington, DC and Madrid  
Local Customer Support in Paris, Madrid, Frankfurt

Cogent Communications, currently ranked as one of the top five networks in the world, offers high quality and competitively priced connectivity. Our Dedicated Internet Access service is one of our core products and includes outstanding 24x7 customer support. We provide services to large and small customers, including national carriers, Fortune 100 companies, hosting companies, and small to medium-sized corporate offices. Whatever your connectivity needs, we have the solution. Here's why so many customers choose Cogent:

#### Dedicated Capacity

Cogent provides a dedicated circuit to ensure you have the full bandwidth you ordered all the time. You're not sharing access with any other users.

#### Performance and Reliability

Cogent's all optical, next generation network backbone is Layer 3 protected and is built in a series of rings. If a fiber cut occurs, data is re-routed around the network ring away from the cut, reaching you from the other direction and keeping you connected and in business.

#### Service and Support

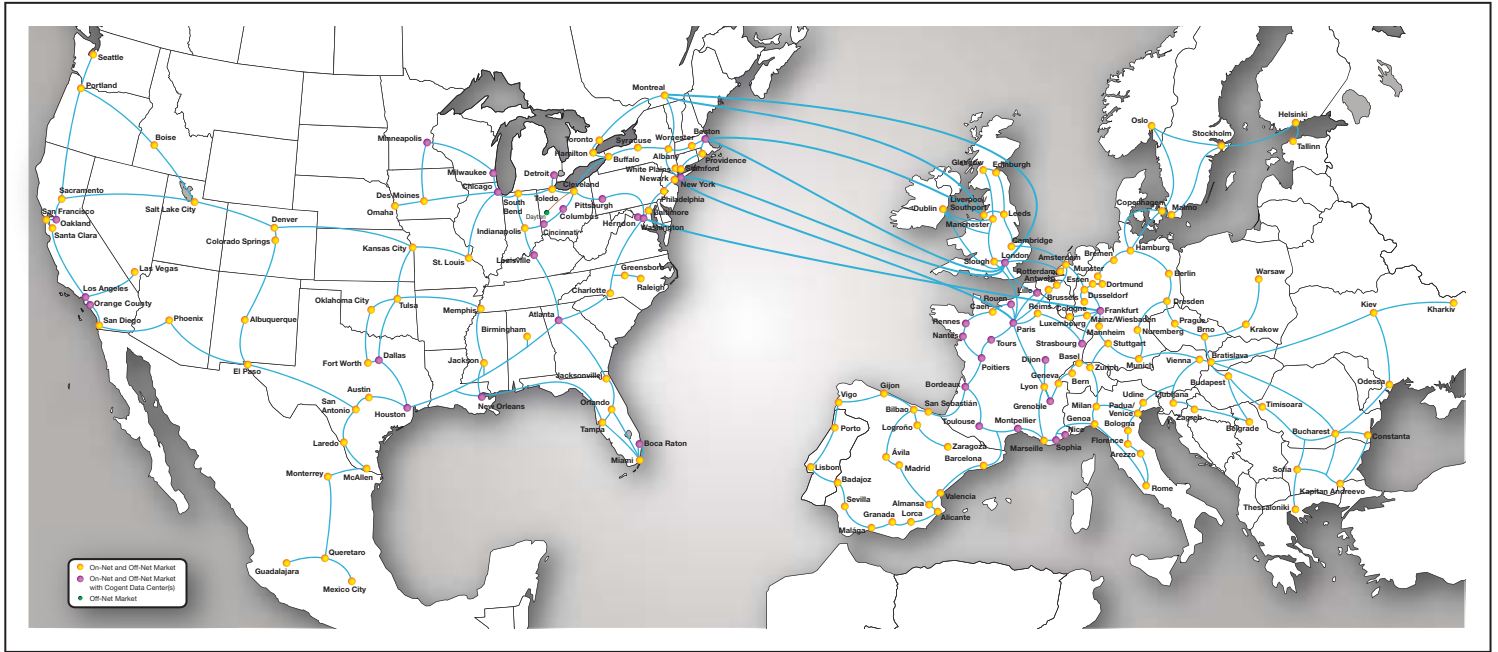
Our customers include premier Corporate and NetCentric businesses such as law firms, financial institutions, prestigious universities, ISPs, ASPs, VoIP providers and hosting companies -- all of which demand reliability and proactive customer support!

Cogent serves more than 26,000 customer connections and those businesses have an advantage over their competitors by using Cogent bandwidth. Priced well below the competition, Cogent enables these businesses to do more for less:

- A university provides its students with enough bandwidth to meet their needs without raising tuition.
- One of the largest providers of online video relies on Cogent as their primary bandwidth provider.
- An online weather service offers critical information instantly even under storm-induced traffic surges.
- A law firm can transfer large volumes of case work instantly, remaining cost effective to the client.
- Major financial stock exchanges handle online market spikes without issue.

**For thousands of businesses,  
Cogent is Smart Business Internet!**

# Cogent's Tier-1 All-Optical IP Network



## Cogent Communications All Optical IP Network

- Inter-City Fiber:** 53,300+ Route miles
- Metro Fiber:** 15,800+ Fiber miles
- Metro Rings:** 400+ Rings
- On-Net Buildings:** 1,615+ Locations
- Data Centers:** 43
- Data Center Space:** 380,000+ square feet
- Connects to 3,600+ Networks (Autonomous Systems)**
- Network Capacity:** up to 680 Gbps
- Transatlantic:** Transatlantic Capacity over 640 Gbps across multiple cables/routes.
- Cogent Rankings:**
  - 2nd Largest Peered Network in the World.
  - Fixed Orbit & CAIDA
  - Pilot House Award - Best Customer Service
  - Nemertes Research

## Cogent is Smart Business Internet

As one of the world's top five Tier-1 ISPs\*, Cogent delivers high quality dedicated Internet access over the largest capacity all-optical IP network in the world. Cogent offers customers Dedicated Internet access, Ethernet Point-to-Point Transport and Colocation services at prices that are guaranteed to be the lowest in the industry. Cogent's IP Network provides great reach with service to over 165 markets in 31 countries across North America and Europe, meeting all your connectivity needs.

Our unique and successful business model enables Cogent to operate as a commodity business, generating massive amounts of bandwidth at very low cost. Cogent maintains one of the strongest balance sheets in the industry, virtually debt-free and profitable from operations.

Cogent serves more than 26,000 business customer connections including both NetCentric and Corporate users that account for approximately 17% of the Internet's traffic. Cogent is the provider of choice for many of the most demanding customers including multimedia content providers, carriers and financial stock exchanges.

\* as reported by independent third parties

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**cogent**  
COMMUNICATIONS

**Optical Internet**