

Get Connected

Business Voice and Data Solutions from GCG



Examining what's best for your business with Global Communications Group.

Introducing Global Communications Group

Global Communications Group, also known as GCG, is an independent telecommunications master agency and consulting firm specializing in providing the latest in business voice and data solutions from the most respected names in telecommunications. GCG offers access to more than 40 telecommunication carriers and service providers worldwide.

Exceeding Expectations

GCG incorporates an extensive five step consulting process to reduce telecommunication expenses by a minimum of 30%. We deliver unparalleled service and support with technical expertise, account representation and back office customer support that exceeds our clients' expectations.

Mission Statement

Our mission is to provide the most innovative telecommunication solutions and consulting services for our clients seeking the economic advantages of our proven processes. GCG is dedicated to achieving the highest levels of customer satisfaction through integrity and professionalism.



Why GCG Makes Sense For Your Business

- Extensive Carrier and Service Portfolio
- Independent and Unbiased Consulting
- We Work for You, Not the Carriers
- Superior Customer Service and Support
- 20+ Years of Industry Experience
- Exceptional Reputation with References
- Premiere Master Agency
- Established, Financially Strong, Profitable



GCG Represents All Market Segments

GCG represents clients in numerous market segments including: automotive, call centers, consulting, education, finance, government, health care, insurance, law firms, manufacturing, medical, real estate, retail, software and technology and telecommunications. We have helped hundreds of businesses achieve greater cost savings and increased performance from their telecommunication services and networks.



10333 E. Dry Creek Rd. Suite 320, Englewood, Colorado 80112
Direct: (303) 865-9000 or Toll Free: (877) 708-8900

Making A World of Difference

Superior Customer Service and Support

Global Communications Group provides the quality of service you expect and deserve.

Reliable Client Support

Global Communications Group provides complete back office support including customer care, troubleshooting, auditing, inventory, database management, order processing, provisioning and billing. We continue to make valuable investments in additional resources to provide the highest quality of service and support to our clients.

Technical Expertise

GCG account managers have the experience and knowledge to assist your business in selecting the right telecommunication services and providers at the lowest prices available. We employ highly experienced individuals to guide, develop, integrate, implement and support your ever changing business needs. We provide unmatched technical expertise and project management for your business divisions worldwide.

Five Step Consulting Process

Our focus is on providing the best possible service and expertise throughout the entire process. As a result, we have implemented a Five Step Consulting Process to ensure that all of your telecommunication needs are exceeded today and in the future.



Step 1: Consulting

Our consultants will work with your business to develop a telecommunications plan that encompasses your objectives, applications, budgeting, cost reduction strategies and design.

Step 2: Auditing

Our baseline audit creates an inventory and cost analysis of your current telecommunication services. This report helps identify billing errors, excess charges, unused circuits, cost reductions and variations in contractual terms and rates.

Step 3: RFP Management

During the Request for Proposal, we develop RFP's, project manage the proposals, identify carrier finalists, review pricing, review network design and negotiate carrier contracts.

Step 4: Project Management

Our consultants and account support team will work with your business to review project specifics, time lines, orders and inventories. We submit orders, track orders, communicate due dates, coordinate cut overs, and confirm testing and acceptance.

Step 5: Account Management

Account Management exists for the life of your account and includes bill auditing, account changes, moves, adds and disconnects. We manage trouble tickets, escalations and conduct quarterly account reviews.



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Offering A Greater Selection

Telecommunication Products and Services

**Helping your business save time and money
by making informed telecommunication decisions.**

Telecommunication Services Overview

Global Communications Group offers a diverse portfolio of telecommunication carriers and services to meet the demands of our clients. Carriers are chosen to fill specific product and service niches based on strict criteria in terms of services offered, market served, network performance and commitment to customer service and support.



Voice Solutions

- Voice over IP
- Analog Lines & Trunks
- PRI and Digital Trunks
- Long Distance – All Types
- Toll Free



Conferencing

- Audio Conferencing
- Web Conferencing
- Video Conferencing
- Investor Relation Calls



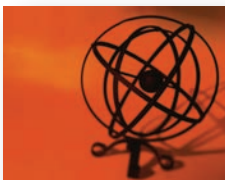
Data Solutions

- Dedicated Internet Access
- Managed Internet Access
- Data Over Ethernet
- DSL/Cable Modem
- Wireless & Data Integration



WAN Solutions

- Frame Relay
- IPVPN
- MPLS
- Private Line
- ATM
- VPLS



Miscellaneous Services

- Metro Area Ethernet
- Fiber Optic build outs
- Co-Location
- Data Storage
- Fax to Email
- Email Enhancement
- VPN
- Managed Solutions
- Product Customizing
- Wireless – Cell Phones



Telecom Carriers

- AT&T
- Verizon
- Qwest
- Sprint
- Level 3
- Premiere Global
- XO Communications
- Global Crossing
- Savvis
- Internap
- Plus More



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Total Telecom Management

Client Resource and Telecom Expense Management Solutions

Increase Savings, Recovery and Optimization with Global Communications Group

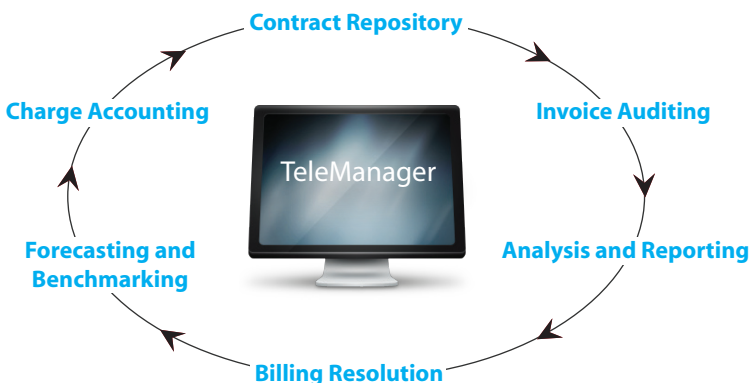
For many businesses today, telecommunication expenses are increasing despite declining service rates and new technologies. Increases in these expenses and a lack of visibility are directly linked to the challenges involved in managing telecom services, information and resources. Some of these challenges include decentralized spending, changing inventories, complex billing statements and contracts.

Increase Your Savings

We empower organizations with the tools and expertise needed to gain visibility and control over telecommunication and IT expenses. Our solutions yield thousands of dollars in savings and increase managements knowledge of services, contracts and usage. We address unique client requirements and deliver the optimal solution for every client.

TeleManager - Telecom Expense Management

TeleManager encompasses more than invoice processing or telecom audits alone. This solution addresses all aspects of expense management including: invoice processing, validation, dispute resolution, inventory database management and cost reduction strategies. TeleManager uses advanced data and contract compliance analysis to provide greater savings and recovery rates. It also allows for increased visibility to overcharges, under utilized circuits, disconnects and contractual terms.



Secure Online Web Portal

TeleManager streamlines the data management process by providing a single, unified view of all telecommunications related invoices, contracts, inventories and service provider contact information. This secure web portal allows for greater visibility and communications among distinct departments including Accounting and IT.

TeleManager Features

- Contract Repository
- Contract Alarms and Alerts
- Invoice Repository
- Service Inventory Control
- Customized Cost Center
- Location Summary Reporting
- Standard and Custom Reporting
- User Administration
- Order Portal
- Carrier Support Data
- Online Training and Support



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