

Business Voice

Fully-Featured, Reliable & Affordable Voice

Business VoIP & Contact Center Solutions

Global Consulting Group makes it easy to find and compare top business voice providers globally. Gain access to GCG's team of voice experts and solution engineers for the best advice on providers, services, hardware, and software. Get side-by-side comparisons of solutions and pricing without the hassle of going direct.

**BUSINESS
VOIP**

**UNIFIED
COMMUNICATIONS**

**CONTACT
CENTER**

Contact Center as a Service (CCaaS)

CCaaS provides features like automatic call distribution (ACD); computer-telephony integration; interactive voice response (IVR); and universal queuing of Internet channels such as email, chat, short message service (SMS), social media, and video. Plus, power analytics and reporting.

**CALL
CENTER**

Business Phone Systems & Equipment

Searching for a custom, end-to-end solution for your business? GCG provides everything you need from phone systems to headsets, conferencing equipment and more. Select from leading hardware manufactures including Polycom, Avaya, Cisco, Yealink, 3CX, and Panasonic.

**CLOUD
COMMUNICATIONS**

**EXPENSE
MANAGEMENT**

Expense Management Solutions

Are you overpaying for your voice services? GCG offers Telecom Expense Management (TEM) solutions and software to help identify and correct errors, eliminate overspending, audit and management bills.

